

CONSOLIDATED INFORMATION TECHNOLOGY SERVICES TASK ASSIGNMENT (TA)

1. **TITLE:** (B101) Office of Procurement Web Site Development

TA No:	270-Rev1	
Task Area Monitor:	Alternate Task Area Monitor:	None
NASA POC:	Software Control Class:	Low Control
Type of Task:	Non-Recurring Task	

2. BACKGROUND

OP has 2 existing Procurement Web sites that require updates.

3. OBJECTIVE

Organize the content from 2 existing Procurement Web sites to maximize usability and visual appeal.

4. GENERAL IT SUPPORT SERVICES

General IT Support Services Performance Metrics

Performance Standard: The contractor delivers products (applications, data, etc.) within costs and schedule.

Performance Metrics:

- Exceeds: The contractor delivers products to the customer prior to scheduled delivery date and under cost.
- Meets: The contractor delivers products to the customer on scheduled delivery date and within cost.
- Fails: The contractor delivers products to the customer after scheduled delivery date and/or exceeds stated cost by more than ten percent.

Performance Standard: Product quality meets customer expectations.

Performance Metrics:

- Exceeds: Product performance exceeds customer's documented requirements and expectations. Product provides service to the customer beyond anticipated use requirements. Customer provides written or verbal communication indicating the same.
- Meets: The product performs as documented in the requirements and meets customer needs. Customer is satisfied with product and uses in the

manner intended.

Fails: Product does not perform as documented in the requirements and customer expectations are not met. Customer is not satisfied with product and cannot use in the manner intended

5. SYSTEM AND APPLICATION DEVELOPMENT SERVICES

Project Title: OP Web Site Development

LaRC Software Manager:

Software Software Control Class: Low

Responsibilities of Contractor and LaRC personnel: The Contractor shall document the customer's requirements; provide inputs to the implementation schedule; design, develop, document, and test the Web site to meet the customer's requirements; and implement the website according to schedule. The Contractor shall manage and maintain the Implementation Schedule; monitor the progress of the development work; and work with the customer and to ensure the product meets the customer's needs and functions as expected. NASA shall provide all the content (text, photos, graphics and links) for the Web site.

Requirements:

Using the LaRC OEOP Web site as a model, document the requirements, review & organize current OP Web site content according to the taxonomy provided by the customer, develop a survey & reporting tool and store results in a database; develop and implement the Web site to meet the requirements, provide interim demonstrations to the customer, provide project status to the customer regularly.

Acceptance Criteria:

Acceptance Criteria shall be developed and agreed upon during the requirements development phase. The Acceptance Criteria shall be used during the System Acceptance Testing phase to evaluate the application's readiness for production.

6. WORK-AREA SPECIFIC SERVICES

None required.

7. Exhibit A

None required.

8. SPECIAL SECURITY REQUIREMENTS

None required.

9. SOFTWARE ENGINEERING PROCESS REQUIREMENTS

None required.

10. JOINT REVIEW SCHEDULE

There will be joint reviews of the work done for this task at appropriate intervals as determined by the TAM or ConITS task lead.

11. PERIOD OF PERFORMANCE

This TA is effective from 04/21/08 to 04/27/09

12. TECHNICAL PERFORMANCE RATING

In evaluating Technical Performance, quality and timeliness shall be rated as follows:

Quality: 50% Timeliness: 50%

13. RESPONSE REQUIREMENTS

This Task Plan shall address the contractor's specific work plans, associated estimated labor hours, cost and schedule.

14. GOVERNMENT ESTIMATED COST

15. FUNDING INFORMATION

Funding has not been entered for this TA.

16. MILESTONES

None required.

17. DELIVERABLES

None required.

18. FILE ATTACHMENTS

None.